



Hilton – Dog Plan Terms and Conditions

Guests who stay at the Hilton Hiroshima (hereafter referred to as “the Hotel”) with a pet must consent to abide by the conditions listed below and to recompense the Hotel and third parties for any loss or damages caused by their pet.

1 In terms of permitted pets, guests are limited to bringing one dog in a cage or carry case who is more than 4 months old and whose weight is 10kg or less. The pet must not be in heat, period or pregnant, must have been potty trained, must have trained not to bark, jump, etc, and must have been vaccinated against rabies and had the canine 5-in-1 vaccine within the past year. Please show your pet’s certificate of vaccination at the time of check-in.

2 The pet can only stay a guest room designated by the Hotel.

3 Guests cannot leave the pet alone in the guest room during their stay.

4 In principle, guests are prohibited from grooming the pet in guest room using a brush. However, it is acceptable to groom the pet by hand.

5 The pet must stay inside the guest room. The pet is not allowed to walk around in public spaces in the Hotel building or its premises, such as restaurants, the lobby lounge and banquet rooms. If the pet gets into places other than the guest room, the guest must take the pet back to the guest room. If the guest does not follow the directions given by the Hotel or the Hotel is unable to contact the guest, the Hotel has the right to leave the pet at a pet hotel. In such cases, all the costs incurred to move and accommodate the pet shall be borne by the guest. The Hotel assumes no responsibility for taking care of the pet. When moving around in the Hotel building and its premises outside the guest room, make sure to put the pet into a closed cage or carry case. Guests with their pet are fully responsible for cleaning up any animal waste in the Hotel building and its premises.

6 The Hotel shall not be liable for any damages caused by an accident, sudden death or escape of the pet. If the pet causes a third party any loss or damages, the guest must resolve it at his/her own responsibility and expense. The Hotel shall not be involved in resolving any conflict between the guest and a third party in any way. If the said third party claims for loss or damages against the Hotel, the guest shall recompense the Hotel for all the costs borne by the Hotel.

8 If the pet causes any trouble for other guests, the Hotel has the right to evict the guest and accompanying pet from the Hotel at its sole discretion. In such cases, the guest shall pay for the accommodation fee and other expenses, and shall not be eligible for any refund.

9 Room cleaning shall be done only when the guest is present in the guest room. Please contact Housekeeping when convenient. Please note that the room cleaning service might not be available at certain times

Agreement

Name _____
Name of pet _____
Address _____
Cell phone number _____
Period of stay _____

I hereby understand and accept the above “Hilton – Dog Plan Terms and Conditions” as set out by the Hilton Hiroshima.